

MAINECARE HOME HEALTH HEARING RIGHTS: READ CAREFULLY

If you think the Home Health Agency made the wrong decision, you have the right to appeal it. You, your family, any person responsible for you, or your attending physician may file an appeal. You must ask for an appeal within SIXTY (60) days of getting this notice, or before _____.

However, if you wish to continue getting these services until your appeal is decided, you must ask for an appeal within TEN (10) days, or before _____.

In order to file either appeal you must write or call:

Director, Office of Elder Services
442 Civic Center Drive
11 State House Station
Augusta, Maine 04333-0011
1-800-262-2232 or 287-9200

If you would like help with your appeal, you may contact:

Long Term Care Ombudsman at 1-800-499-0229

Legal Services for the Elderly at 1-800-750-5353

Pine Tree Legal Services at:

Augusta area	622-4731
Bangor area	942-8241
Lewiston area	784-1558
Portland area	774-8211
Presque Isle	764-4349

At the hearing, you may represent yourself, or use an attorney, relative, friend or other spokesperson. You will be allowed to present evidence to show that you are medically eligible for services at home reimbursed by MaineCare. You are allowed to call witnesses to testify for you, and you will be allowed to cross-examine any witnesses testifying for the Department of Health and Human Services. An impartial hearing officer will make a decision about whether you are medically eligible.